



Have a Traveling Patient? Freedom Link Has You Covered.

Freedom Link is a 24/7 emergency referral service for both traveling and relocating patients throughout Canada and the U.S. Our services are available for our members' patients or for referral sources.

We are here to locate HME suppliers to assist patients in all of their durable medical equipment (DME) traveling needs, whether they're traveling and need a repair, or if they to find oxygen backups or rentals. Equipment includes:

- Oxygen backups or rentals
- Portable oxygen concentrators (POC)
- CPAP machines
- Wheelchairs
- Scooters
- Lift chairs

Benefits of Freedom Link:

- Freedom Link is a time-saving and cost-saving service for VGM Canada members.
- The emergency line (866-693-3012) is manned 24 hours a day, 7 days a week to assist at all hours of the day.
- Freedom Link has knowledge to help with any call that comes in, whether it's answering questions about traveling and making sure they have equipment, repairs, or assist with troubleshooting the equipment.
- Expertise on all repair calls, working with current factory authorized service centers (FASCs) and non-FASCs, both in and out of warranty.



Free up your time by referring your patients to us to get the medical equipment they need during travel.

www.vgmcanada.com/vgm-canada-group-services/services